

**Wickford Health Centre
Patient Participation Group**

**Thursday 28th April 2016 @ 2.30 pm
Wickford Health Centre (WHC)**

In Attendance:

Ray Hilliard (RH) Chair	Jan Hilliard (JH)
BL	JD
ME	AE
Jayne Johns (JJ) Practice Manager & minutes	Sharon Newman (SN) Secretary

1. Apologies

IC, JS

2. Minutes from meeting held on 10th March 2016

The minutes from the previous meeting were agreed as accurate.

3. Welcome to Dr Oshunrinade

JJ reported that unfortunately Dr Oshunrinade was unable to attend the meeting as she is currently off sick. She did, however, send her very best wishes to the group and looks forward to attending a meeting in the future when she returns from maternity leave.

4. Update/briefing on Wickford Health Centre

JJ reported on the following:

- A locum GP, Dr Olukanni, has been recruited to cover Dr Oshunrinade's maternity leave
- Dr Otim has now returned after a few weeks off for personal reasons
- It is now a requirement of the contract that all patients are allocated a named GP. All current patients have been allocated a GP and in future new patients will be allocated one when they register. This is for administrative purposes and doesn't mean a patient can only see that GP. Patients can also change the name of their allocated GP if they wish to do so
- For some time patients have been able to request online access to book appointments and request repeat medication. From 1st April 2016 it is now a requirement to allowed patient access to part of their medical records, including test results. There are new forms that need to be completed for patients requesting online services for the first time but also, any patient

who currently has access to appointments and medication requests would need to complete the form to request access to medical records

- The SEMC Ltd website is currently being updated

5. Future of Wickford Health Centre Building

RH reported that he'd had a call from JJ on 18th April regarding her receiving a message from a reporter at the Echo who was asking for a quote regarding the refurbishment of Wickford Health Centre, he said his sources were NHS England and The Council! RH spoke to Counsellor David Harrison who confirmed he had received an email from NHS England and he himself had arranged an article in the Echo and photographs to be taken outside Wickford Health Centre that day. Copies of the article available at the meeting showed a photograph of Mr Harrison and two other people outside of the Applewood Surgery attached to Wickford Health Centre. JJ confirmed that she had spoken to Kerry Harding at NHS England who was as perplexed as RH/JJ were and confirmed the only email she had sent to David Harrison previously was some time ago to confirm that NHS England, with NHS Property Services would be looking into the possibility of short term solutions whilst also looking to the future, long term plans. JJ also confirmed that she did not speak to the reporter from the Echo.

RH confirmed that a meeting with Kerry Harding had been arranged for Friday 29th April and all PPG members would be in attendance. This would give everyone the opportunity to get an update from NHS England's point of view and to ask questions.

6. Feedback on the future of SEMC Locality Patients Meetings

RH reported that as David Thomson (DT), the previous SEMC Locality Manager had left that the PPG reps from the SEMC Locality had a meeting arranged with the CCG, by the CCG, for Friday 22nd April to discuss the locality meetings following the CCG suggesting that the SEMC Locality representatives join one of the other groups. Prior to this meeting all in the SEMC Locality PPG's agreed that they would prefer to retain an SEMC Locality meeting only so that local issues could continue to be discussed.

On receipt of the agenda for the meeting on 22nd April it was clear that the meeting would involve people from other groups given the topics listed for discussion.

All SEMC locality reps attended the meeting with the CCG, which was facilitated by Lynne Powell (LP), another Locality Manager who worked with DT and works with Viv Clements (VC), also a Locality Manager. The SEMC Locality members said that they wanted to continue with their own locality meetings and Alison Reeve (AR) a lay member who works with the CCG and reports to the CCG Board agreed to set up a meeting with herself and the SEMC Locality reps to look at the way forward with regards to the possibility of continuing as an individual group. All agreed they were not averse to getting together in a wider group a few times a year.

RH reported that LP also confirmed that DT wouldn't be being replaced at this current time. RH said that LP had also stated that DT hadn't run the meetings correctly, which all SEMC Locality members found unacceptable as they were happy with how they had been run. It was also noted that LP/VC would continue to facilitate meetings previous run by DT.

RH to report back to the group after a meeting with AR has taken place.

7. Date of next meeting

The next meeting will be held on Thursday 16th June 2016 at 2.30 pm, with a guest speaker arranged by ME.

8. Any other business

The group discussed who to invite to the next meeting and it was agreed to ask someone who could give a talk about dementia. ME said he has contacts within this field and would arrange for someone to attend.

The group discussed medication reviews and prescribing one month's medication at a time. JJ confirmed that during medication reviews GP's try, where possible to bring all reviewable medication into line. Also, with regards to monthly prescriptions, it is a directive from the Medicines Management team to prescribe medication on a 28 day cycle to try and alleviate problems of stock piling and also aid cost management.

JD also asked about often getting medication that has different names. JJ confirmed that the medication will be the same but the name of the brand or the pharmaceutical company who manufacture the product may sometimes be different.

JD also asked about why, when booking appointments online through Chose and Book the appointments are so far in advance, in one case 95 days. JJ/SN confirmed this is down to the hospital so could not answer but advised speaking to patient advice service at the hospital. RH also advised contacting Mr Ron Capes, a Governor who had attended one of our recent meetings.